Guidance on Implementing the UNGPs

1. Developing a Policy Commitment and Embedding Respect for Human Rights into Management Systems (UNGP 16)
   - Define the content of the policy commitment
   - Develop the policy commitment
   - Communicate the policy commitment
   - Align internally with the policy commitment
   - Apply the policy commitment to business relationships

2. Identifying and Assessing Human Rights Impacts (UNGP 18)
   - Develop an assessment approach
   - Understand operating contexts
   - Review business relationships
   - Draw on expertise
   - Consult affected stakeholders

3. Preventing and Mitigating Adverse Impacts (UNGP 19)
   - Develop indicators and identify trends/patterns of recurring problems
   - Incorporate stakeholder perspectives
   - Track through business relationships

4. Tracking Performance (UNGP 20)
   - Develop indicators and identify trends/patterns of recurring problems
   - Incorporate stakeholder perspectives
   - Track through business relationships

5. Communicating Performance (UNGP 21)
   - Develop a communications strategy that reflects impacts
   - Communicate in form and frequency to suit all audiences

6. Providing for or Cooperating in Remediation When Appropriate (UNGP 22)
   - Enable remediation for involvement in harms
   - Design effective operational grievance mechanisms